



# Lizard Price Guide 2023/24



All Lizard prices and policies are based on the NDIS Price Guide, which sets out price limits for service types, as well as charging guidelines and policies. This is subject to review and change by the NDIA (usually annually), and Lizard will adjust its prices or policies accordingly. The most current Lizard Price Guide is available on the Parent Portal tab of our web site.

## Lizard table of prices

NDIS Funding	Billing Code	Services	Rate
<b>Early Intervention/ Improved Daily Living</b>	EI – Thx Asst L2/ 15_053_0128_1_3	Direct Therapy Supports in-home, in school, in centre or at kindy	<b>\$86.79</b>
<b>Early Intervention</b>	EI – Assessment, Therapy or Training	Parental Interview, Clinical Assessments, Program Design, Monitoring & Training, Case Management	<b>\$193.99</b>
<b>Improved Daily Living</b>	15_056_0128_1_3	Parental Interview, Clinical Assessments, Program Design, Monitoring & Training, Case Management	<b>\$193.99</b>
<b>Improved Relationships</b>	11_023_0110_7_3	Case Management, Monitoring & Training, Case Management	<b>\$193.99</b>
<b>Improved Relationships</b>	11_022_0110_7_3	Parental Interview, Clinical Assessments, Specialist Behaviour Intervention, Specialist Therapy <i>* Adelaide only</i>	<b>\$214.41</b> \$234.83 *
<b>Travel KM</b>	15_799_0118_1_3/ 11_799_0110_7_3	Non-labour travel costs (rate is per KM travelled)	<b>\$1.00</b>

The table above sets out prices of the most common NDIS funding types, billing codes and services. Whilst the prices are consistent, the list of billing codes is not exhaustive.

## Travel charges

The NDIS allows providers to charge for both travel time as well as non-labour travel costs. These charges cover a therapist's costs when travelling to deliver face-to-face services in home, school or community.

Non-labour travel is typically charged as a rate per KM and covers vehicle running costs, road tolls and parking fees. These funds re-imburse our Therapy Supervisors for use of their private vehicle and other travel costs.

You are entitled to ask the NDIS to include travel costs in your plan moving forward. **There are no charges for travel time or KM costs for in-centre or telehealth sessions.**

## Cancellations Charges

The NDIS allows providers to charge for late notice cancellations which occur within seven (7) days of a session. We understand that family life can be unpredictable and have therefore **elected to reduce this notice requirement to four (4) business days.**

If a session is cancelled within 4 business days, we will bill the full session fees.

A cancellation is when the participant does not show up for a scheduled session within a reasonable time or is not present at the agreed place and within a reasonable time when Lizard is travelling to deliver the session.

To inform us of a cancellation, please contact your Scheduling Team via email or phone during office hours.

There are no charges incurred for appointments cancelled by Lizard.

## Non-face-to-face supports

The NDIS Price Guide allows providers to claim for non-face-to-face support. You may be charged for therapist time spent reviewing and monitoring clinical data, designing programs, preparing reports or liaising with families, carers or other stakeholders.

You will not be charged for any administrative work such as intake and onboarding, scheduling of services, commercial enquiries or claiming and invoicing.

**We are here to help! Please contact your local Operations Manager with any questions.**

# Frequently Asked Questions

## **Can I increase sessions above my NDIS budget?**

Yes, you can add additional sessions with private funding. Many clients do this to increase the intensity of a program. All Lizard services can be accessed using private funds at the same rates. You will be invoiced directly for these services.

## **Can I continue my program if I have exhausted my current funding and am waiting for the new funding to begin?**

Yes, however, you would need to ensure private financing for any interim period. If you cannot fund the interim period, we can suspend your program until your new NDIS plan is approved.

*We strongly encourage and will support all families to apply for plan renewals early to avoid gaps in funding.*

## **What happens to my Therapy Assistant if I am waiting for new funding to begin?**

We reserve a Therapy Assistant's session time for a maximum of two weeks. After this period, if services have not resumed, the slot is made available to other children awaiting services. If the timeslot is still available when services are set to recommence, the Therapy Assistant will resume their sessions.

## **If we give you all of our funding package, can we have a discount?**

Lizard is compensated by the NDIS on a fee for service basis. We will only charge you for services that have been delivered or cancelled at short notice. We are unable to offer general discounts. However, we may occasionally provide extra therapy sessions at discounted rates when our therapists have extra capacity. Our Operations Manager will advise you if discounted sessions are available.

## **Could we choose not to pay for a certain part of the Lizard program?**

All our programs are evidence-based and designed to provide real and measurable improvements in your child's skills and quality of life.

Whilst they are tailored to your child's and family's needs, they all follow a structured and proven methodology, and rely on intense therapy combined with close monitoring in order to teach new skills quickly and effectively.

Any material change or omission from your program will impact its efficacy, and we will not ethically provide a service where we do not believe it will make a real difference to your child and family.